



Vinted Selling Service Agreement

This agreement is between:

Seller Agent: Sara Raven (t/a From Preloved to Reloved) ("Agent")

Item Owner: _____ ("Owner") Date:

1. Service

The Owner provides clothing, footwear, accessories or other agreed items to the Agent for sale through Vinted or similar online platforms.

The Agent will steam/iron, photograph, list, answer buyer enquiries, package and post sold items on the Owner's behalf.

2. Condition of Items

The Owner confirms that all items:

- Are clean and in good condition
- Are appropriate for the current season
- Belong to the Owner
- Are genuine and not counterfeit
- Have any defects, damage or alterations disclosed (if known)
- Are likely to fetch over £8 on Vinted.

The Agent reserves the right to return to the owner any item if it does not fulfill the above criteria. Items received out of season may be retained but not listing until the appropriate season.

3. Pricing

The Agent will determine a suitable selling price based on market conditions and current resale values.

If a minimum acceptable selling price is required by the Owner, this must be disclosed before listing (on the attached page). The Agent will not sell below that amount without the Owner's permission.

The Agent may reduce prices during the selling period in order to secure a sale.



4. Fees and Profit Share

Before an item is sold:

1. The item will be ironed/steamed at a cost of £0.50 per item.
2. If the item is machine washable, and requires a clean, the item will be washed at a cost of £0.50 per item.

When an item sells:

1. The sale proceeds received from the buyer will be recorded.
2. Packaging costs (currently approximately £0.50 per item, or actual packaging costs if higher) will be deducted.
3. The remaining balance will be split 50% to the Owner and 50% to the Agent.

Example:

Sale Price: £10.00

Ironing Cost: £0.50

Packaging Cost: £0.50

Net Proceeds: £9.00

Owner Receives: £4.50

Agent Receives: £4.50

5. Payment to Owner

The Owner will be paid only after:

- The buyer has received the item;
- Any return or dispute period has passed; and
- Funds have been released by the selling platform.

Payments will normally be made within 7 days of funds being released.

6. Returns and Disputes

If a buyer opens a dispute, requests a return, or receives a refund, payment to the Owner will be delayed until the matter is resolved.

If an item is returned, ownership remains with the Owner.



7. Unsold Items

Items will normally be listed for an initial period of 30 days.

After 30 days the Agent may:

- Continue selling the item at a reduced price; or
- Ask the Owner to collect the item.

If collection is requested, the Owner agrees to collect the item within 14 days.

Items left uncollected for more than 60 days after collection has been requested may be donated to charity or otherwise disposed of.

8. Liability

The Agent will take reasonable care of all items.

However, the Agent is not responsible for:

- Losses caused by postal or courier services;
- Platform errors or account issues;
- Buyer fraud or disputes;
- Damage occurring during transit;
- Items that do not sell.

9. Termination

Either party may end this agreement at any time before an item is sold.

Items already sold cannot be withdrawn from a completed transaction.

Acceptance

I confirm that I have read and understood this agreement and agree to the above terms.

Owner Signature: _____

Date: _____

Agent Signature: _____

Date: _____



Client Listing Form

Client Name: _____ Date: _____

Please complete one line for each item.

Minimum Selling Price is the minimum amount you would like to receive for the item before agent commission and any agreed deductions. We will always aim to achieve the best possible selling price.

Item No.	Description	Brand	Size	Colour	Minimum Selling Price
1					£
2					£
3					£
4					£
5					£
6					£
7					£
8					£
9					£
10					£

Notes
